



Havering

LONDON BOROUGH

Quarter 3 Performance Report 2019/20

Individuals O&S Sub-Committee

5th March 2020

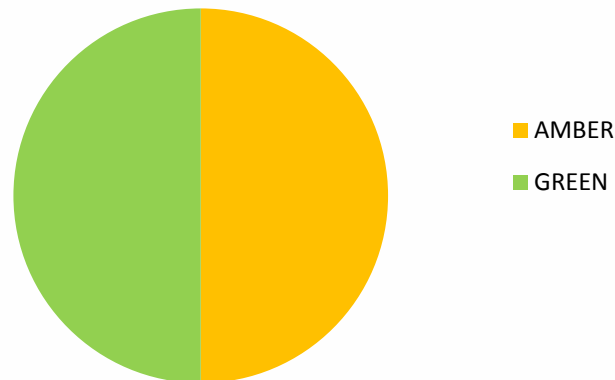
About the Individuals O&S Committee Performance Report

- Overview of the Council's performance against the indicators selected by the Individuals Overview and Scrutiny Sub-Committee
- The report identifies where the Council is performing well (**Green**), within target tolerance (**Amber**) and not so well (**Red**).
- Where the RAG rating is '**Red**', '**Corrective Action**' is included in the presentation. This highlights what action the Council will take to improve performance.

OVERVIEW OF INDIVIDUALS INDICATORS

- 2 Performance Indicators are reported to the Individuals Overview & Scrutiny Sub-Committee.
- Q3 performance figures are available for both indicators.

Q3 Indicators Summary



Of the two indicators:

1 (50%) has a status of **Green** (on track) and **1 (50%)** has a status of **Amber** (within target tolerance)

Quarter 3 Performance

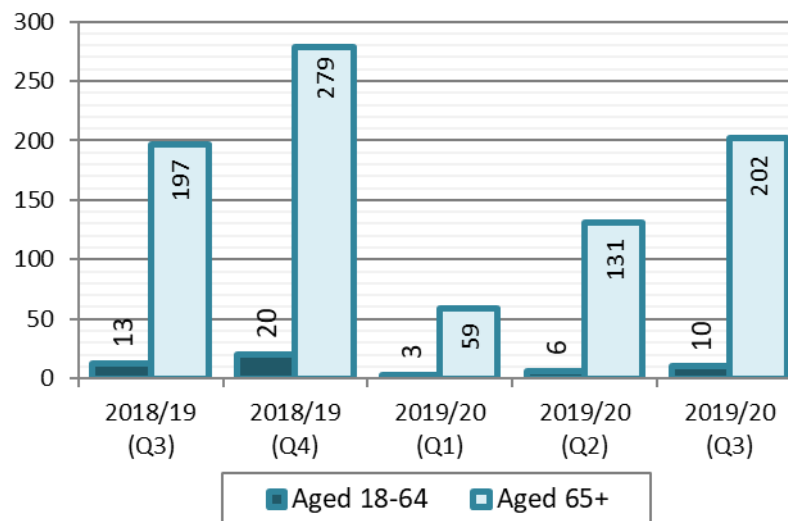
Indicator and Description	Value	Tolerance	2018/19 Outturn	2019/20 Annual Target	2019/20 Q3 Target	2019/20 Q3 Performance	Short Term DOT against Q2 2019/20		Long Term DOT against Q3 2018/19	
% of service users receiving direct payments	Bigger is better	5%	36.2%	36.5%	36.5%	AMBER 36.0%	↑	35.9%	↑	35.4%
Rate of permanent admissions to residential and nursing care homes per 100,000 population (aged 65+)	Smaller is better	5%	601.1	600	447.5	GREEN 435	↓	267	↓	424.4

Positive Performance

- Better than target (where lower is better) for the rate of permanent admissions for service users aged 65+ into nursing or residential care.
- More Service Users receiving Direct Payments – increased from 678 in December 2018 to 693 in December 2019.

ADULT SOCIAL CARE

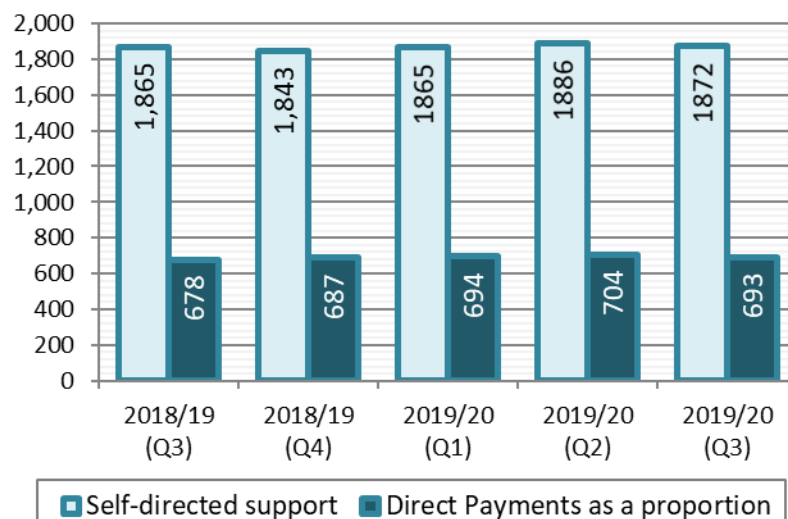
DP 09: Permanent admissions to residential and nursing care homes



By the end of Q3, there had been 10 adults aged 18-64 in council-supported permanent admissions to residential and nursing care, this is 3 less than in 2018/19, when there was 13. There have been 202 adults aged over 65 in council-supported permanent admissions, whereas for the same period in 2018/19 there had been 197.

ADULT SOCIAL CARE

DP 10: Self Directed Support and Direct Payments as a Proportion



At the end of Q3, there were 1,872 service users receiving self directed support, compared to 1,865 at the same stage last year. There was an increase in the take-up of direct payments from December 2018 compared to December 2019 (678 in December 2018) compared to 693 in December 2019).

Any questions?

